



Our visiting rules

Please protect yourself and others.

In order to keep the risk of infection for patients, employees and visitors as low as possible, the following rules apply:

- From the seventh day of inpatient treatment, each patient may receive one visitor a day for one hour.
- Visits are permitted daily between 2 p.m. and 7 p.m.
- Only one visitor is allowed to be in the patient room at a time, also in multiple occupancy rooms. Please coordinate this with your bed neighbour to prevent your visitor from having to wait in the hallway.
- Visits are not allowed in the public areas of the hospital.The ward bistro and the cafeteria remain closed to guests.
- Visits in the outdoor areas of the hospital with one or more visitors are prohibited.
- Always keep a minimum distance of 1.5 metres.



Patients may only be visited after seven days



One visitor a day



Visiting hours are between 2 and 7 p.m. Visits are limited to one hour

Visiting procedure

- On admission, the patient indicates a contact person who is to be given the right to visit.
- The visitor checks in at the front desk in the main entrance hall.
- Our employees verify the data and issue a visitor ID with the start time of the visit.
- At each visit, the visitor has to fill in a questionnaire and have his body temperature measured.
- Every visitor receives a medical breathing mask from our employees. Using one's own fabric mask is not permitted.
 Both patient and visitor must wear a face mask during the entire visit.
- The visitor must contact the ward's nursing team before entering the patient room.
- When the visitor leaves the hospital, the end of the visit is recorded on the visitor ID. The visitor ID remains at the hospital.



A general ban on visits continues to apply to all patients with COVID-19 and all suspected cases of COVID-19, as well as to patients in the intensive care unit.

Patients who are at high risk of infection due to their illness (reverse isolation) may not be visited. Visitors with fever and symptoms of a cold are not admitted.

Fathers of newborn babies, relatives of patients in palliative situations and a parent for children and adolescents up to 16 years are excluded from this visitor regulation.

In medically and socially justified exceptional cases visits can be arranged by contacting the relevant ward by telephone beforehand.