



## Our visiting rules

Due to the current coronavirus infection situation, a general ban on visiting the Alfried Krupp Hospital applies. There are few exceptions.

- Relatives of patients in palliative care and caregivers for children and adolescents up to 16 years of age are excluded from the visitor regulations.
- Expectant mothers are allowed to take an accompanying person into the delivery room. It is possible to move into family rooms under certain conditions.
- Medically and socially justified exceptions can only be discussed by relatives with the respective ward with medical approval before a planned visit.
- A rapid antibody test is mandatory for each visit. This is carried out in the entrance area. A health insurance card and / or ID card is required for the test.
- According to the Corona Protection Ordinance, hospitals are obliged to record and save the contact details of visitors so that they can be passed on to health authorities in the event of a request.
- Only one visitor is allowed to be in the patient room at a time; this also applies in multiple occupancy rooms. Please coordinate this with your bed neighbour to prevent your visitor from having to wait in the hallway.
- Visits may not take place in the public areas of the hospital. The station bistro and cafeteria remain closed to guests.
- Visits in the outdoor areas of the hospital with one or more visitors are prohibited. Unauthorised meetings of the patient with other people outside the hospital can lead to isolation measures.
- Hygiene regulations must be observed at all times during the visit: Please remember the minimum distance of 1.5 meters, the use of face mask and hand hygiene.
- Would you like our Green Ladies and Gentlemen to visit you? Then please call the reception desk and state your name, your room number and the ward. Visiting day is Thursday between 10.00 and 12.00 o'clock.

## Visiting procedure

- A visitor with a medical permit for a visit shall report to the entrance hall at the main entrance.
- Our employees shall verify the data and issue a visitor ID with the start time of the visit.
- With each visit, the visitor must fill out a questionnaire, have their body temperature measured and undergo a rapid antibody test.
- Every visitor receives a medical breathing mask from our employees. Using one's own fabric mask is not permitted. Both patient and visitor must wear a face mask during the entire visit.
- The visitor must contact the ward's nursing team before entering the patient room.
- When the visitor leaves the hospital, the end of the visit is recorded on the visitor ID.

### Please note

- A general ban on visits continues to apply to all patients with COVID-19 and all suspected cases of COVID-19, as well as to patients in the intensive care unit.
- Patients who are at high risk of infection due to their illness (reverse isolation) may not be visited. Visitors with fever and symptoms of a cold are not admitted.
- Our emergency rooms are open around the clock for all emergencies. Emergency patients can currently only be accompanied by one person in exceptional cases and only after consultation with our treatment team. The waiting areas are only open to patients.
- In our outpatient clinics, patients may only be accompanied to an appointment in exceptional cases and after consultation with the treatment team.

We can very well understand that this limited contact option is not easy for responsible and caring relatives. For the good of all, we request your understanding.

Thank you very much